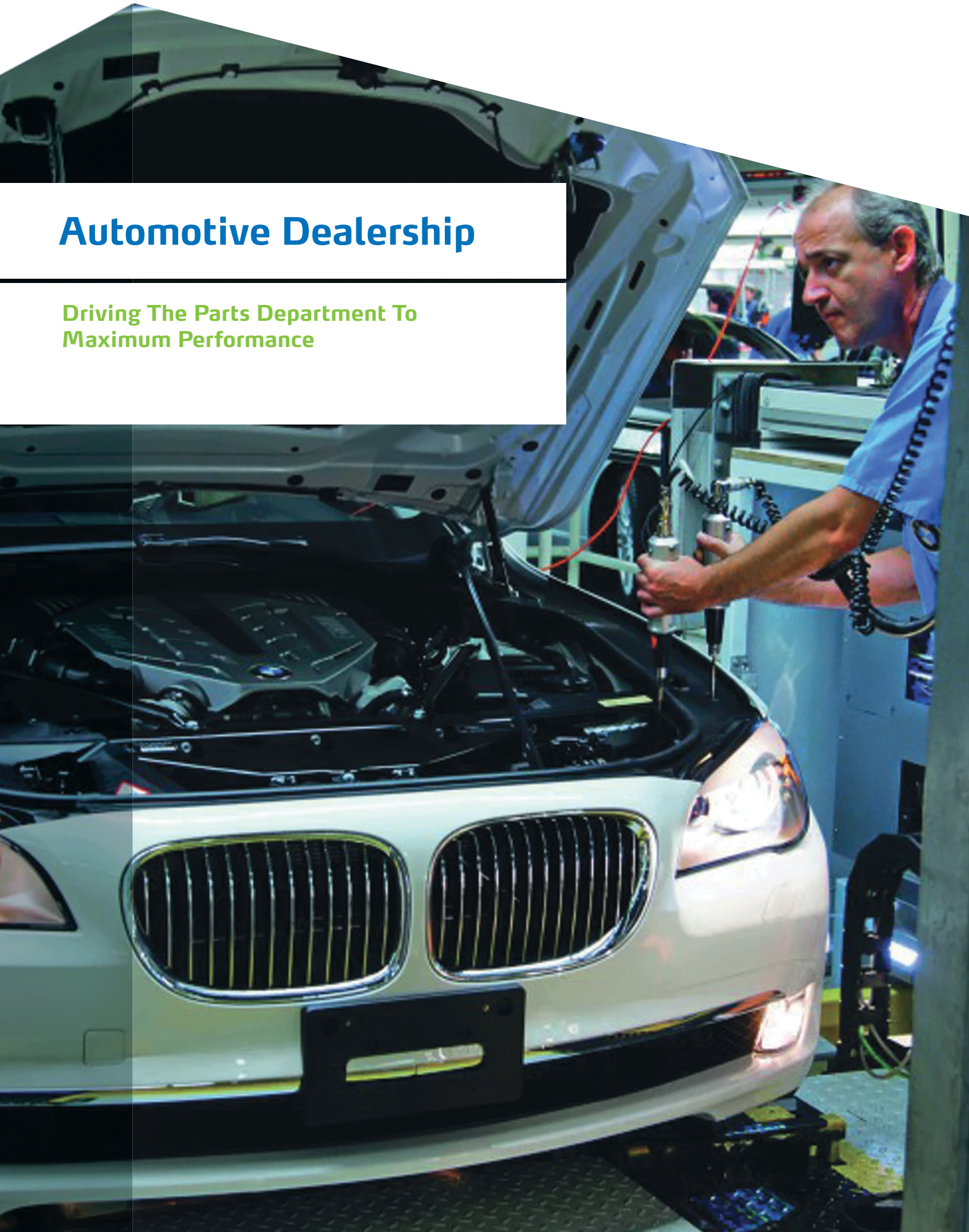


## Automotive Dealership

Driving The Parts Department To  
Maximum Performance





# Driving The Parts Department To Maximum Performance



Time is money for automotive service departments – getting vehicles in, serviced and out takes a friendly and competent staff, knowledgeable service technicians and the right parts management system. Having the right part at the right time is critical to maximize the service technicians' time, and the customers' service experience. Drawers, bins and bulky storage areas can be a source of wasted time and money. Kardex Remstar automated storage and retrieval systems can be integrated with warehouse management software to control inventory levels. Monitoring the inventory properly can allow the parts department to reduce inventory levels on hand and increase efficiencies.

## Increased Productivity

Kardex Remstar automated storage and retrieval systems provide instant access to stored parts. The unit delivers all stored parts directly to the operator; eliminating time spent walking and searching through shelving, cabinets or drawers to find a specific part. Less walk and search time allow more time for other value added activities.

Our solutions:

### Maximum Storage Performance

Kardex Remstar offers the industry's broadest selection of automated storage and retrieval systems for automotive service parts and operations. Our systems are designed to increase service technician billing efficiency, accommodate more parts in up to 85% less floor space and service bays or show rooms.

## Order Picking

Having the right part at the right time is crucial in maintaining customer satisfaction. With the push of a button, parts are brought directly to the operator at an ergonomic height. Orders can be sent to the customer service counter in a matter of minutes, saving time and manpower.

### Applications:

- Service parts storage
- Parts counter order fulfilment
- Storage of specialty tools
- Warranty parts storage

## Megamat RS



### Maximum storage space on a minimal footprint

Kardex Remstar has thoroughly refined the Megamat system, which has been proven over decades of use. The compact design ensures maximum storage space using minimal floor space. Shelves or drawers rotate up or down via the shortest path to automatically deliver stored items to an operator at an ergonomically positioned work station. Every Megamat RS can be used as a standalone solution or integrated with software.

## Shuttle XP



### High-density storage in a compact footprint

The Shuttle XP has been designed to meet a broad range of storage and retrieval application requirements in manufacturing, distribution, retail and warehouse operations. The combination of storage density, flexibility, effectiveness and security makes it a unique storage solution. Trays are automatically delivered to the access opening at the push of a button or a scan of a bar code. The device is modular in its construction allowing the height and number of access openings to be adjusted post construction. By utilizing existing ceiling height, up to 85% of occupied floor space can be recovered. The height of each tray is automatically scanned to find the ideal storage location within the system using the least amount of possible space.

## Case Study: keeping parts on hand to meet customer satisfaction



### The Customer

Zimbrick European services Mercedes-Benz, Porsche and Audi. However, in the parts department the main focus is on the service they provide their customers. In the parts department, customers come in three forms: service technicians, local body shops and retail customers. Providing superior service to all three types of customers simultaneously can be quite a challenge, but not for Zimbrick European.

1

### Task definition

Zimbrick European needed a means to access parts on multiple floors without running up and down the stairs.

2

### Solution

Dual access Shuttle with software with a certified Reynolds and Reynolds interface to manage aftermarket service parts.

3

### Advantages at a glance

- Increased productivity by 70%
- Saved 84% floor space
- Improved worker ergonomics

4

### Scope of delivery

- 1 Shuttle XP with dual access
- Inventory Management Software
- Certified Reynolds and Reynolds Interface

## Life Cycle Management

### Life Cycle Management

We keep your logistics on the move. 24 hours a day, 7 days a week, in over 25 countries throughout the world. Life Cycle Management is the active management of the complete life cycles of Kardex Remstar storage and retrieval systems. Our service provides a secure basis for the long term, efficient operation and ensures sustainability and profitability. Life Cycle Management by Kardex Remstar comes in three practical packages.

### ESSENTIAL

Qualified dealer certified service technicians implement know-how to protect and maintain your machinery and equipment. The service included in this package sets the foundation for long term and efficient operation of your storage unit.

### PLUS

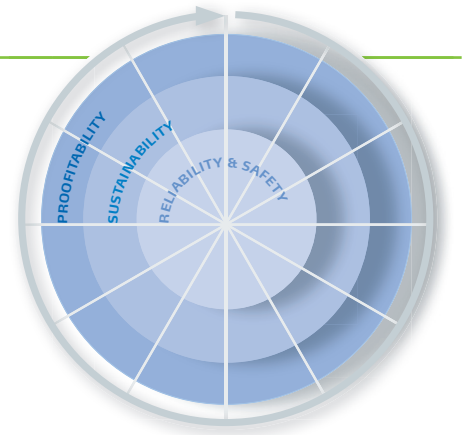
Besides maintenance, the key components of this service package include priority telephone support with 24/7 availability every day of the year and high-efficiency management of spare parts.

### EXTRA

Are you looking for something more? If so, the EXTRA Service package is the answer! Active maintenance management, move management, modification work plus training and regular software support combine to make this service package comprehensive.

### Service Products

- Safety Inspection
- Standby Service
- Telephone Support
- Maintenance



- Spare Parts
- Move Management
- Repairs
- Modifications
- Training
- Spare Part Packages

## Kardex Remstar:

Your local authorized Kardex Remstar distributor

**Our dynamic storage and retrieval systems are designed to improve your material flow and optimize your intralogistics.**

**Experience in intralogistics: as a technical leading supplier of vertical lift modules, vertical carousels, horizontal carousels, order picking software and life cycle services Kardex Remstar has installed more than 140,000 dynamic storage solutions all over the world.**

Our applications serve a wide range of customers including administration, automotive, chemical & pharmaceutical, electronics, government, healthcare, medical device, oil & gas, and warehouse & distribution. With more than 1,300 employees, two production facilities and local representatives and service locations in over 30 countries around the globe we offer solutions that provide greater profitability.

Further information: [www.kardexremstar.com](http://www.kardexremstar.com)